Noise Complaints re The Union; George St.

16/12794/ENC45 6th May 2016 at 1952;

"Noise accuring from the Union bar on george street. Customers of the bar are spilling out onto the private carpark and making lots of noise."

(21.25) spoke to general manager saw 28 people outsid of bars boundary on the car park and road area. ?? says no risk as car park not used at this hour but there was a mini parked in the car park area. noted that patrons have glasses outside, talking and laughing but hard to judge if any nuisance being caused, door to bar kept permanenetly open and music being played inside, took photo of scene and have emailed to licensing.

16/14483/ENC45 20th May at 20.25

"She called to report that there is a lot of people in the premises of the UNION BAR and the noise is unbearable and they are doing nothing to control it"

(20.45) Called customer from the front of the premises. Only a handful of people at the front. Customer said all the noise is at the back although the number is half of what was when she called. Went through the Pub. Counted 45 people on the Terrace. General hubbub. Met DPS. He has been in discussion with Glyn and has a barrier system to control the crowd but as well as their terrace they have use of the car park at the back. They also have people of this area by 2200 hours. Email to Glyn

16/15198/ENC45 26th of May at 20.12

"Loud Noise coming from patrons of Union Bar on George Street"

(20.58) Visited with City Inspector 38 people at rear of premises in car park (accessed via Blandford Street). Noise levels were significant and loud voices and laughter could be clearly heard from where we had parked in Blandford Street. Spoke to DPS. Advised him that the noise was excessive.. He said he was dealing with Glyn Franks. I told DPS he needed to keep noise levels down.

16/15298/ENC45 27th of May at 19.19

"Noise from the customers outside the Union bar overflowing to the carpark as well"

(20.10) at 20:10hrs. 40 persons outside in two distinct groups. Making lots of noise from talking, swearing and laughter. Colleague spoke to Licencee. Job for City Inspectors.

16/16692/ENC45 9th of June at 19.07

"Union bar is allowing its customers to shout swear and drink all over the car park. making alot of noise affecting the tenants that live behind"

(20.15) Only a handful of people at the car park at the back of the pub. front. Counted 28 people talking and laughing. noise not excessive at time of visit. Met duty manager. He has been in discussion with City Inspector and has a barrier system to control the crowd but as well as their terrace they have use of the car park at the back. They also have people of this area by 2200 hours.

16/16693/ENC45 9th of June at 20.28

"Union bar is allowing its customers to shout swear and drink all over the car park. making alot of noise affecting the tenants that live behind"

cxs visited - see 16/16692/ENC45.

16/16811/ENC45 10th of June at 18.33

"Loud Noise/Talking coming from patrons of Union Bar on George Street"

(20.15) visited and saw patrons at the rear of the bar having loud conversations. at the source, met with city inspector, who was also there to deal with the issue. Counted approx. 55 patrons. spoke to the DPS, and advised. He adked his patrons to go inside the bar.

16/16821/ENC45 10th of June at 21.31

"shouting and talking loud"

noise stopped.at 21.46 not visited

16/16835/ENC45 10th of June at 23.23

"Noise coming from the Union Bar people outside the bar"

(23.55) The noise is now much reduced as the patrons now inside. Not visited.

16/17602/ENRE45 17th of June 2016 at 22.18

"Loud Talking coming from Bar Nearby"

(23.30) raining very heavily no one at back of premises, premises closes at 00:00

16/24093/ENC45 12th of August at 19.47

"the caller says that the manager of the union bar has agreed a protocol to control the people on the rear terrace of the property to stop the noise nuisance but the Union Bar is not implementing that protocol, there are people all over the car park making a lot of noise at this moment"

(20.40) visit, no table at rear of restnt. is a private car park. was a drink stain and couple of bottle tops on corner of car park, at rear of restnt. spk to matthew varona, mngr of restnt. he adamant that table nothing to do with them, was taken out by staff of house of fraser, who have large office block overlooking baker st that backs on to car park, took pic of site.

(20.50) rang mrs h. she knows mngr at hse of fraser, so will follow up with them. she does not have probs with restnt so accepted explanantion.

Actions regarding the above

16/12877/ELSELF

On the 7th of May 2016; I contacted the customer; discussed the circumstances; pub closed over the weekend, so no visit made; arranged a meeting for

11th of May 2016; I met with the DPS Barry Edwards, in post since October 2015; Met with DPS as prearranged; discussed recent noise complaints regarding the use of the area to the rear of the bar; which is privately owned, enclosed courtyard; with mixed use; a row of residential accomodation on the far side. Barry has been in charge since October, so this is first summer/fine night; in excess of 80 customers present,. Signs now displayed requesting quiet for neighbours, a barrier to designate area to be used, another 6 ordered to help same. Written instructions to staff to set procedures for the future. I will be supplied a copy for retention against this record.

12th of May 2016, DPS responded by e mail with a set of "The Patio Rules" regarding the management of the terrace and car park at the rear.

13th of May 2016 I made a visit at 18.05

16/15241/ELREAC, 27th of May 2016

This entry was designed to pull everything together following more complaints; details held on notepad of record.

24th of June 2016 at 19.15

I made a visit to the premises

Visit made to check ongoing nuisance from customers at rear of pub. Recently the pub have decided to not make use of the car park at all; tonight's visit showed about 30 customers at the rear all held on the raised patio area; no nuisance seen or heard. Spoke to DPS confirmed that I had passed on his undertakings to the customer and Richard Brown.

No further complaints received thus far; will close this record (5th of July)





City of Westminster

64 Victoria Street, London, SW1E 6QP

Schedule 12 Part A

WARD: Marylebone High Street

UPRN: 100023462278

Premises licence

Regulation 33, 34

Premises licence number:	16/13469/LIPDPS
Original Reference:	05/08359/LIPC

Part 1 - Premises details

Postal address of premises:

88-90 George Street London **W1U 8PA**

Telephone Number: 020 7935 8107

Where the licence is time limited, the dates:

Not applicable

Licensable activities authorised by the licence:

Playing of Recorded Music Late Night Refreshment

Private Entertainment consisting of dancing, music or other entertainment of a like kind for consideration and with a view to profit

Sale by Retail of Alcohol

The times the licence authorises the carrying out of licensable activities:

Unrestricted Playing of Recorded Music

Late Night Refreshment

23:00 to 00:30 (Ground Floor) Monday to Saturday: 23:00 to 23:30 (Basement) Monday to Saturday: 23:00 to 00:00 (Ground Floor) Sunday:

Private Entertainment consisting of dancing, music or other entertainment of a like kind for consideration and with a view to profit Unrestricted

Sale by Retail of Alcohol

10:00 to 00:00 (Ground Floor) Monday to Saturday: 10:00 to 23:00 (Basement) Monday to Saturday: 12:00 to 22:30 (Basement) Sunday: 12:00 to 23:30 (Ground Floor) Sunday:

For times authorised for Christmas, New Year and Good Friday see conditions at Annex 1

The opening hours of the premises:

Monday to Saturday:

10:00 to 00:30

Sunday:

12:00 to 00:00

Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:

Alcohol is supplied for consumption both on and off the Premises.

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:

Faucet Inn Limited 88-90 George Street London W1U 8PA

Registered number of holder, for example company number, charity number (where applicable)

06824966

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:

Name:

Renato Luigi Pelizza

Please note: It is the policy of the Licensing Authority not to display the address details of a designated premises supervisor.

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:

Licence Number:

LBWands/02286

Licensing Authority: London Borough Of Wandsworth

Date:

04 January 2017

This licence has been authorised by Shannon Pring on behalf of the Director - Public Protection and Licensing.

Annex 1 - Mandatory conditions

- No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
- 2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
- Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
- 4. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
- 5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.
- The responsible person must ensure that—
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

- 8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 8(ii) For the purposes of the condition set out in paragraph 8(i) above -
 - (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979:
 - (b) "permitted price" is the price found by applying the formula -

P = D+(DxV)

Where -

(i) P is the permitted price,

(iii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
 - (i) the holder of the premises licence,
 - (iii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence:
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
 - (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Conditions which reproduce the effect of any restriction imposed on the use of the premises by specified enactment

Conditions for the sale of alcohol

 (I) Alcohol shall not be sold, supplied, consumed in or taken from the premises except during permitted hours.

In this condition, permitted hours means:

- (a) On weekdays, other than Christmas Day, Good Friday or New Year's Eve, 10:00 to 23:00
- (b) On Sundays, other than Christmas Day or New Year's Eve, 12:00 to 22:30
- (c) On Good Friday, 12:00 to 22:30
- (d) On Christmas Day, 12:00 to 15:00. and 19:00 to 22:30
- (e) On New Year's Eve, except on a Sunday, 10:00 to 23:00
- (f) On New Year's Eve on a Sunday, 12:00 to 22:30
- (g) On New Year's Eve from the end of permitted hours on New Year's Eve to the start of permitted hours on the following day (or, if there are no permitted hours on the following day, midnight on 31st December).

Ground Floor Only

(ii) Alcohol may be sold or supplied for one hour following the hours set out above (other than Christmas Day and New Year's Eve), and on Christmas Day, between 15.00 and 19.00, to persons taking table meals in the premises in a part of the premises usually set apart for the service of such persons and for consumption by such a person in that part of the premises as an ancillary

to his meal. For other purposes or in other parts of the premises the hours set out above shall continue to apply.

NOTE - The above restrictions do not prohibit:

- (a) during the first thirty minutes after the above hours the consumption of the alcohol on the premises;
- (b) during the first twenty minutes after the above hours, the taking of the alcohol from the premises unless the alcohol is supplied or taken in an open vessel;
- (c) during the first thirty minutes after the above hours the consumption of the alcohol on the premises by persons taking table meals there if the alcohol was supplied for consumption as ancillary to the meals;
- the sale or supply of alcohol to or the consumption of alcohol by any person residing in the licensed premises;
- (e) the ordering of alcohol to be consumed off the premises, or the despatch by the vendor of the alcohol so ordered;
- (f) the sale of alcohol to a trader or registered club for the purposes of the trade or club:
- (g) the sale or supply of alcohol to any canteen or mess, being a canteen in which the sale or supply of alcohol is carried out under the authority of the Secretary of State or an authorised mess of members of Her Majesty's naval, military or air forces;
- (h) the taking of alcohol from the premises by a person residing there;
- (i) the supply of alcohol for consumption on the premises to any private friends of a person residing there who are bona fide entertained by him at his own expense, or the consumption of alcohol by persons so supplied;
- the supply of alcohol for consumption on the premises to persons employed there for the purposes of the business carried on by the holder of the licence, or the consumption of liquor so supplied, if the liquor is supplied at the expense of their employer or of the person carrying on or in charge of the business on the premises.

In this condition, any reference to a person residing in the premises shall be construed as including a person not residing there but carrying on or in charge of the business on the premises.

10. The terminal hour for late night refreshment on New Year's Eve is extended to 05:00 on New Year's Day.

Annex 2 - Conditions consistent with the operating Schedule

 Under 18s shall not be permitted to enter the premises after 21:00 unless accompanied by an adult and attending a private function.

Annex 3 – Conditions attached after a hearing by the licensing authority

None

Annex 4 - Plans

Attached



Schedule 12 Part B WARD: Marylebone High Street UPRN: 100023462278

Premises licence summary

Regulation 33, 34

Premises licence number:	16/13469/LIPDPS

Part 1 - Premises details

Postal address of premises:

Union 88-90 George Street London W1U 8PA

Telephone Number: 020 7935 8107

Where the licence is time limited, the dates:

Not applicable

Licensable activities authorised by the licence:

Playing of Recorded Music Late Night Refreshment

Private Entertainment consisting of dancing, music or other entertainment of a like kind for consideration and with a view to profit

Sale by Retail of Alcohol

The times the licence authorises the carrying out of licensable activities:

Playing of Recorded Music

Unrestricted

Late Night Refreshment

Monday to Saturday: 23:00 to 00:30 (Ground Floor)
Monday to Saturday: 23:00 to 23:30 (Basement)
Sunday: 23:00 to 00:00 (Ground Floor)

Private Entertainment consisting of dancing, music or other entertainment of a like kind for consideration and with a view to profit Unrestricted

Sale by Retail of Alcohol

Monday to Saturday:

Monday to Saturday:

10:00 to 00:00 (Ground Floor)

10:00 to 23:00 (Basement)

Sunday:

12:00 to 22:30 (Basement)

Sunday:

12:00 to 23:30 (Ground Floor)

For times authorised for Christmas, New Year and Good Friday see conditions at Annex 1

The opening hours of the premises:

Monday to Saturday:

10:00 to 00:30

Sunday:

12:00 to 00:00

Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:

Alcohol is supplied for consumption both on and off the Premises.

Name and (registered) address of holder of premises licence:

Faucet Inn Limited 88-90 George Street London W1U 8PA

Registered number of holder, for example company number, charity number (where applicable)

06824966

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol:

Name:

Renato Luigi Pelizza

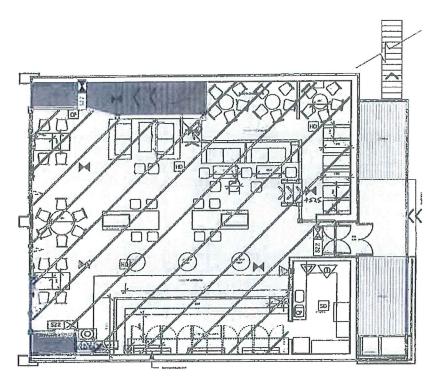
State whether access to the premises by children is restricted or prohibited:

Restricted

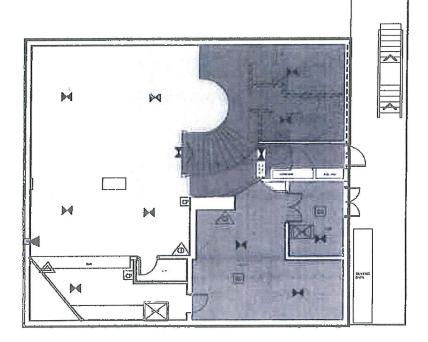
Date:

04 January 2017

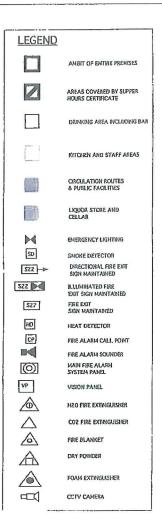
This licence has been authorised by Shannon Pring on behalf of the Director - Public Protection and Licensing.



GROUND FLOOR 1:100



BASEMENT 1:100



The provision of fire and safety equipment as shown on the plan or such other position as agreed from time to time in consultation with the fire authority.



	THE ARISTO	PAT
Pojeta	GEORGE STE	
Documento	LICENSING P	LAN
624	1:100	230 marie 13/10/03
Diety	. PA	Owinsty DG
Crousty	° 100	Revision
att No	478	Cormans .

Decyclination 11-6 throughput area PCA 2D1 by \$10.779 \$100 \$10.779 \$100



City of Westminster

THE WESTMINSTER CITY COUNCIL hereby grants to Faucet Inn Ltd

A temporary licence to engage in the use of tables and chairs in the City of Westminster from the street outside Union, 88-90 George Street, London, W1U 8PA

This licence authorises the holder to trade solely in the articles, and in the manner, and at the places and times specified in the Schedule to the licence and is granted subject (1) to the conditions made under Section 21(2)(b) of the City of Westminster Act 1999; (2) to any Act amending the same and to any Orders made thereunder; and (3) to any other statutory enactment which is in force for the time being. S

This licence shall remain in force until 22 June 2017 unless it is cancelled or revoked by the Council.

က

23 December 2016 Dated this:

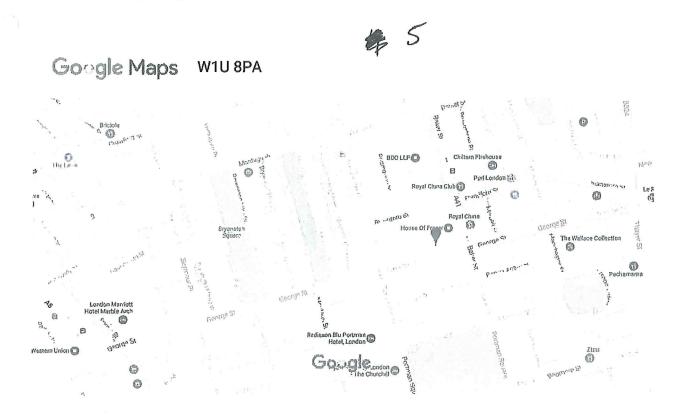
Director of Public Protection & Licensing

THE THE THE

		SCHEDULE	ULE				
Number Of Places	16						
Type and number of other approved furniture	TABLES:	TABLES: 4 CHAIRS: 16 HEATERS: Nil PLANTERS: Nil	16 HEATER	RS: NII PLA	NTERS: Nil		
Location / Premises	Union, 88	Union, 88-90 George Street, London, W1U 8PA	Street, Lond	on, W1U 8P	٨		
Dimensions of private forecourt	None						
Dimensions of area licensed	WIDTH: 1	WIDTH: 11.8m DEPTH: 2.0m	H: 2.0m				
Day	Mon	Tues	Wed	Thurs	Fri	Sat	Sun
From Time	10:00	10:00	10:00	10:00	10:00	10:00	10:00
To Time	23:00	23:00	23:00	23:00	23:00	23:00	23:00

FURTHER CONDITIONS

(i) No space heaters shall be permitted within the licensed area. (ii) The approved furniture shall be removed from the highway no later than 23:00 daily.



Google Maps Page 1 of 1

Google Maps



Imagery @2017 Google, Map data @2017 Google 20 m i



licensing licensing

From:

Franks, Glyn <qfranks@westminster.gov.uk>

Sent:

23 June 2016 20:18

To:

licensing licensing Rosemary Hook

Cc: Subject:

Patio Rules 2016.docx

Attachments:

Patio Rules 2016.docx

Richard

Please find the above regarding the Union Bar in George St, these were supplied on the 12th of May;

Subsequently, I met again with the venue, the bar has extended the rule; to not allow any usage of the car park area whatsoever, this started last Friday.

I did not suggest this,

I do not know if it was a direct; or indirect result of my visit.

I have also spoken to the other noise officer "Chris" who did not deem the situation to be a nuisance, or unreasonably noisy.

Glyn Franks

Did you know, your two-year-old could qualify for up to 15 hours of free childcare a week? Apply now at www.westminster.gov.uk/information-childcare

Keep making a Real Change to the lives of rough sleepers in Westminster. Report their location via www.streetlink.org.uk, text REALCHANGE plus the amount you wish to give to 70500, or visit www.westminster.gov.uk/real-change

Westminster City Council switchboard: +44 20 7641 6000.

www.westminster.gov.uk

This E-Mail may contain information which is privileged, confidential and protected from disclosure.

If you are not the intended recipient of this E-mail or any part of it, please telephone Westminster City Council immediately on receipt.

You should not disclose the contents to any other person or take copies.

TO ALL STAFF

BACK PARKING LOT

As you are aware, this past Friday we saw what can happen when it is a sunny day on a Thursday or Friday... You are also aware that we had a couple complaints from our neighbours in the back...so going forward this is what I need to happen, should we ever get another sunny day here in London...

- 1/ the area must be contained and stopped from spreading at all time (see acceptable boundary)

 Barriers to be placed to infer boundaries.
- 2/ Glasses must be collected though out the entire night.

BA's to continually go out and collect all empty glasses and bottles all night.

It is also up to Ba's to keep control of the spread of people (see above) or inform MOD.

- 3/ If people are being rather loud for whatever reason, MOD to ask them to keep the noise down for the sake of respect for our neighbours.
- 4/ as the night progresses and the crowd thins, herd the guests closer to the patio.
- 5/ By 10pm (the latest) all guest must be on our patio and NO ONE ON THE PARKING LOT !!!!
- **6/** If there is ever a "problem" ie/fighting or super drunk, inform the MOD and they will be ask to leave. If it continues then simple... close the parking lot!!!!!
- 7/ at the end of each night, the entire parking lot outside our back door is to be swept of any and all cig butts, broken glass (which there should be none!!!) and an all round general clean of the area.
- 8/ barriers are to be taken down and stored inside for the night as the front.

If you have any questions about any of the above, please ask !!!!!

Once you have read these rules can you please sign the bottom of the page ... thank you Barry!

This is a work in progress and can change to adapt to the situation and night of week. Be SMART, USE YOUR COMMON SENSE... DON'T BE ANTAGONISTIC BE FRIENDLY AND ALL THE ABOVE SHOULD NOT BE A PROBLEM WITH OUR GUESTS.









